



**Member Relationship Specialist
Full Time
2 Positions Available
Accent Credit Union**

It takes time, trust and knowledge to build an outstanding relationship. Your relationship building skills are second to none, and you have the member's best interests at heart, always. You know that part of fostering a relationship is regular contact, and you prioritize reaching out to your members to make sure we are meeting their financial needs. Your goal is to create a trusted relationship so strong, that whenever a member needs financial advice or support they don't hesitate to visit you in branch, or pick up the phone and give you a call!

The Member Relationship Specialist will hold a key role in the credit union. You will be responsible for account opening, and promoting all of our products and services from your very first meeting with a new member. You will ensure they receive the right products, and the right services, at the right time. You can spot an opportunity when you see it. This may be by way of asking for more business, creating an investment plan to help your member get ahead, or referring a member for further expert advice.

Growth; both you and the credit union will grow! This is a new role at Accent Credit Union, allowing the incumbent to help formalize the position, and meet the needs of our members. You will have access to countless learning opportunities, and a leadership team supporting you every step of the way! When you grow, the credit union will too! It's a win-win!

There are two (2) new positions available. One opportunity is available in the Quill Lake Branch, and one opportunity is available in the Kelvington Branch. You may be required to travel between branches, and to meet with members within and outside of our trading area. You will participate in a comprehensive development plan, equipping you with the knowledge and tools to confidently assist our members, and grow your career.

Education & Qualifications

- Post-secondary training
- Two Years of job-related experience
- Bondable
- Working knowledge of computer systems
- Credit Union experience considered an asset
- Commitment to continuous self-development

Accent Credit Union has branches in Quill Lake, Kelvington and Jansen. We are a financially strong organization with assets of over \$275 million, and we continue to grow! We are dedicated to our members, and our communities. We respect our people and their contribution to our success. We encourage employee involvement and participation. We reward our people for their teamwork and for achieving objectives. Our people make the difference for our members' service experience. Compensation is competitive and will be based upon qualifications and experience. Accent Credit Union offers a full range of benefits, an employee incentive program, including a wellness program.

**Qualified applicants are invited to submit their resume and cover letter in confidence by
January 31, 2023 to:**

Trisha Vigoren – Manager, Finance & Corporate Services
Quill Lake Branch – Box 520, 78 Main St., Quill Lake, SK, S0A 3E0
hr@accentcu.ca

We appreciate the interest of all applicants; however, only those selected for interviews will be contacted.



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