



Member Services Representative 2 Permanent Positions | Kelvington Branch Accent Credit Union

The Member Service Representative is a retail specialist, handling various banking services such as daily transactions, term deposits, safety deposit boxes, and card products for our members. This role is pivotal at the credit union; as the first point of contact, you guide members to the appropriate specialist, whether yourself or another team member. Your friendly and welcoming personality adds value to and flourishes in a positive workplace atmosphere.

The successful candidates will undergo a training program to prepare for a successful career with Accent Credit Union, offering potential advancement opportunities. Your daily responsibilities will focus on meeting our members' needs and embodying our service-oriented culture, encapsulated by our motto "We put the Accent on Service!" You will specialize in daily banking operations such as deposits, withdrawals, bill payments, investments, and resolving card and online banking issues. Your dedication will support our business growth through referrals to in-house experts when needed, benefiting both our credit union and communities.

We are actively recruiting two permanent positions to work in our Kelvington Branch. One is permanent full-time, and the other is permanent part-time. The successful candidate in the part-time position, may have the opportunity for additional hours and the possibility of working across our various branches! In addition to a favorable schedule, you will be joining a supportive team within an organization that values your efforts. We provide competitive wages, appealing vacation allowances, group benefits, a pension plan with employer and employee contributions, and a wellness program, along with various other enticing benefits.

Education & Qualifications

- Grade 12 Diploma
- Experience with cash and customer service
- Bondable
- Working knowledge of computer systems
- Credit Union experience considered an asset
- Commitment to continuous self-development

Qualified applicants are invited to submit their resume and cover letter in confidence by October 4, 2024 at noon to:

Lacey Nicholls, Human Resources & Marketing Administrator
Quill Lake Branch – Box 520, 78 Main St., Quill Lake, SK, S0A 3E0
hr@accentcu.ca

We appreciate the interest of all applicants; however, only those selected for interviews will be contacted.



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