



## **Member Service Representative Kelvington Branch Accent Credit Union**

The Member Service Representative is a retail specialist, handling various banking services such as daily transactions, term deposits, safety deposit boxes, and card products for our members. This role is pivotal at the credit union; as the first point of contact, you guide members to the appropriate specialist, whether yourself or another team member. Your friendly and welcoming personality adds value and flourishes in a positive workplace atmosphere.

The successful candidates will undergo a training program to prepare for a successful career with Accent Credit Union, offering potential advancement opportunities. Your daily responsibilities will focus on meeting our members' needs and embodying our service-oriented culture, encapsulated by our motto "We put the Accent on Service!" You will specialize in daily banking operations such as deposits, withdrawals, bill payments, investments, resolving card and online banking issues and so much more. Your dedication will support our business growth through referrals to in-house experts when needed, benefiting our members, the credit union and communities.

We are actively recruiting a **Permanent Part Time Member Service Representative** to work in our Kelvington Branch. The successful candidate may have the opportunity for additional hours and the possibility of working across our various branches! In addition to a favorable schedule, you will be joining a supportive team within an organization that values your efforts. We provide competitive wages, appealing vacation allowances, group benefits, a pension plan with employer and employee contributions, and a wellness program, along with various other enticing benefits including your birthday off work – with pay!

### **Education & Qualifications**

- Grade 12 Diploma
- Experience with cash and customer service
- Bondable
- Working knowledge of computer systems
- Credit Union experience considered an asset
- Commitment to continuous self-development

For more information, or to chat about any of your questions, please call Lacey at 306-383-1139.

**Qualified applicants are invited to submit their resume and cover letter in confidence to:**

Lacey Nicholls, Human Resources Administrator  
Quill Lake Branch – Box 520, 78 Main St., Quill Lake, SK, S0A 3E0  
[hr@accentcu.ca](mailto:hr@accentcu.ca)

*We appreciate the interest of all applicants; however, only those selected for interviews will be contacted.*



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[www.accentcu.ca](http://www.accentcu.ca)