

Beginning July 21, Accent Credit Union members can send money transfers internationally through online banking!

So you might be wondering..

How do I make an international transfer?

Make a transfer in three simple steps:

1. Complete your one-time registration through online banking to get started
2. Add your recipient so we know where to send money to
3. Book your international transfer

Done!

What is the maximum and minimum transfer amount?

You can transfer as much as your credit union allows, or as little as \$10.

How do I keep track of my transfer?

Your transfer will appear in your transaction history in online banking in real-time, plus, you'll receive an email notification when the transfer has left your account and when it arrives at the recipient's account.

When can I make international transfers?

Anytime, anywhere.

How long does the transfer take?

Quick next-day delivery in North America and up to two business days everywhere else.

How safe is my transfer?

Your transfer is protected with AES 256-bit encryption, automated identity verification, anti-money laundering procedures, automated online checks, advanced anti-fraud safeguards and insurance coverage – all through a FINTRAC-regulated entity.

What are the exchange rates?

With live pricing, you get the real exchange rate—every time.

What are the fees?

If the transfer is less than CAD \$500, a \$2.50 fee applies.

Your credit union may apply additional bill payment fees.

How do I know how much the recipient will receive?

With our guaranteed transfer amount, what is sent is what is received—there are no deductions ever.

For any other inquiries please call our toll free number (844) 383-4155